



3/18/2020: Coronavirus Update from Bank of Dudley—Lobby Closures

Our first priority is the safety, health, and well-being of our team, our customers, and the communities we serve. Out of an abundance of caution, our lobbies will CLOSE and we will shift to drive-thru service ONLY beginning Thursday, March 19, 2020. Our drive thrus in Dudley, Dublin (Veterans Blvd. location only), East Dublin, and Jeffersonville will continue to operate as usual.

We encourage our customers to take advantage of remote banking options including: Online Banking, Mobile Banking, Mobile Deposit, Night Deposit, and 24/7 ATM access during this time.

Out of concern for the health of our communities, we feel this is an appropriate action in an effort to promote social distancing and flatten the curve in response to the COVID-19 coronavirus.

Should you wish to speak to your loan officer or a representative regarding loans, deposit account transactions, or safe deposit boxes, please call **(478) 277-1500**.

3/13/2020: Coronavirus Update from Bank of Dudley

Bank of Dudley is monitoring and responding to the increasing awareness and concern regarding the COVID-19 coronavirus pandemic. As always, the health, safety and well-being of our customers, employees and community members are our top priority. We are taking additional measures now to increase the sanitation of our branches in an effort to minimize health risks.

At this time, our community has not experienced a positive nor presumptive positive diagnosis, and our operations continue as usual. There is a great deal of misinformation regarding COVID-19, and we are committed to sharing reliable and up to date information with those we serve. Please be aware that there has been an increase in scams via email, phone, and social media regarding COVID-19. The Federal Trade Commission is providing information regarding possible scams.

In accordance with CDC guidance, we are asking that anyone who is experiencing a fever or respiratory illness or those that have recently travelled to CDC Level 2 or 3 countries postpone their visit to any Bank of Dudley location for the appropriate amount of time.

Bank of Dudley offers many electronic banking solutions for those that wish to avoid public places or cannot visit us in person at any time.

- **Go Online!** Our online and mobile banking services are available 24 hours a day, 7 days a week for consumer customers. Check your account balance, transfer money, and deposit checks remotely using mobile deposit. Haven't signed up for online banking yet? Visit www.bankofdudley.com and click 'First Time User?' at the top of the home page. After filling out the requested information and being approved, you'll be able to access your account information from any desktop or via the Bank of Dudley mobile app, available in the Apple App Store or Google Play. You may also submit any questions or concerns via the form on the Contact Us page at our website.
- **Call us!** Our Customer Care center has expanded operations to adequately service an increase in calls. We are available to provide excellent customer service by calling (478) 277-1500 locally or toll free (800) 757-1515 Monday-Thursday from 9:00 a.m.—5:00 p.m., and Fridays from 9:00 a.m.—5:30 p.m. For voice banking at any time, you may call (478) 275-8111. If you have questions regarding loans or business banking, please call and speak with your loan officer.
- **Apply Online:** Visit our website, www.bankofdudley.com, to virtually apply for a personal checking account or loan.
- **Bill Pay:** Manage your bills electronically using our Bill Pay feature.

Where to find updates from Bank of Dudley:

We will continue to monitor developments regarding COVID-19 and will provide updates as they relate to the Bank on our [website](#) and our social media channels which include:

- [Facebook](#)
- [Twitter](#)
- [Instagram](#)
- [LinkedIn](#)

And we will continue to be Your Community Bank, Since 1905.